

Barry Keene Gallery

12 THAMESIDE, HENLEY-ON-THAMES, OXON, RG9 1BH

Telephone: (01491) 577119

E.mail: info@barrykeenegallery.co.uk

www.barrykeenegallery.co.uk

VAT Reg. No: 199 5836 88

Fine Art Dealers
Master Picture Frame Maker
Carver and Gilder
Picture Restoration
and Conservation
Specialising in Fine Art since 1963

Antique, Modern and
Contemporary Art.
Paintings, Watercolours,
Etchings, Drawings,
Prints & Sculpture

TERMS AND CONDITIONS

CONDITIONS OF SALE

For items purchased from our website, in line with the EU Distance Selling Directive

In the unlikely event you are unhappy with your purchase you may return the picture within 15 days of receiving the work for a full refund of the price of the picture. We cannot refund return despatch costs which must be paid by you and must include insurance.

RETURNS PROCEDURE

To qualify for a refund, the picture must be returned within 15 days of your receiving the work and in its original condition carefully repacked in the original packaging we used to send it to you. Keep that packaging – we will not accept a return in anything else.

Tell us about your intention to return an item by email. Include in the message your name, details of the picture and your reason for returning it.

We will then provide you with instructions on how to return the picture to us.

If the picture has been damaged in transit please inform us by email and we will contact our insurers for instructions and will inform you as to how to proceed.

Once we have received the original picture and been able to verify its condition and the condition of its framing, we will issue the refund due to the account originally used to pay for the work.

